



VOLUNTARY WORK

AUSTRALIA

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- For further information about these and related statistics, contact the National Information Service on 1300 135 070 or Dot Russell on Canberra 02 6252 7030.

NOTES

INTRODUCTION

This publication contains results from the second national Survey of Voluntary Work conducted throughout Australia over four quarters in 2000. The first survey was conducted in June 1995. The major aim of the survey was to collect data on rates of participation in voluntary work, characteristics of people who volunteer, the types of organisations they work for, and the activities they undertake. Information on whether people made monetary donations to organisations was also collected.

ROUNDING

Where figures have been rounded, discrepancies may occur between the sums of component items and totals. Unless otherwise stated, proportions are based on stated or classifiable responses.

INQUIRIES

For information about other ABS statistics and services, refer to the back of this publication.

For further information about these statistics and the availability of related unpublished statistics, contact Dot Russell on (02) 6252 7030.



ABBREVIATIONS

- ABS Australian Bureau of Statistics
- MPS Monthly Population Survey
- PSM Population Survey Monitor
- RSE Relative standard error
- SE Standard error

Dennis Trewin
Australian Statistician

SUMMARY OF FINDINGS

INTRODUCTION

Voluntary work is an important contribution to national life. It meets needs within the community and helps to develop and reinforce social networks and cohesion. In the Survey of Voluntary Work a volunteer was defined as someone who, in the last 12 months, willingly gave unpaid help, in the form of time, service or skills, through an organisation or group.

CHANGE IN VOLUNTEERING OVER TIME

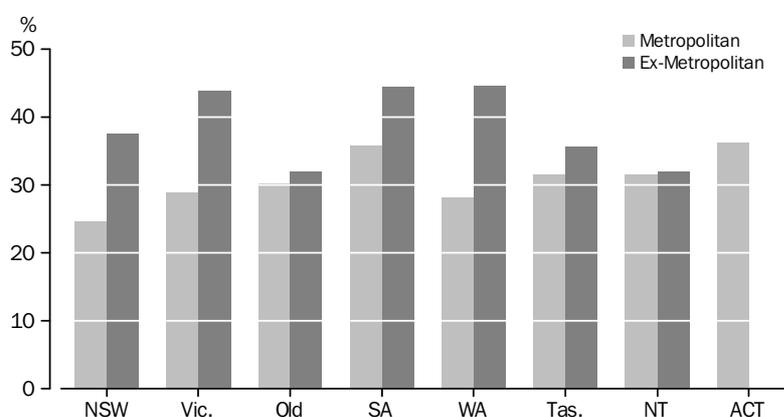
The estimated number of volunteers aged 18 years and over in 2000 was 4,395,600, representing 32% of the civilian population of the same age. In 1995 the estimated 3,189,400 volunteers represented 24% of the population. Growth in volunteer rates occurred for both sexes and across all age groups, but particularly the 18–24 (17% to 27%) and 55–64 (24% to 33%) years groups (table 2).

In 2000, volunteers contributed 704.1 million hours of voluntary work, an increase on the 1995 figure of 511.7 (table 3). However, the median weekly hours of voluntary work remained stable at 1.4 (table 4).

GEOGRAPHICAL COMPARISONS

As in 1995, the volunteer rate varied across States and Territories, from 38% in South Australia to 29% in New South Wales (table 5). Notwithstanding the relatively high rate for Adelaide (36%), people were more likely to volunteer if they lived outside a capital city. The volunteer rate was 28% for capital cities compared to 38% outside the capital cities. The lowest volunteer rate (25%) occurred in Sydney while the balance of Western Australia (outside Perth) had the highest (45%).

VOLUNTEER RATE: STATES AND TERRITORIES



WHO VOLUNTEERS?

Volunteer rates varied across different groups in the population. They were slightly higher for women than men (33% compared to 31%) and, with a few exceptions, this was the case regardless of birthplace, family status, labour force status (table 2) or location (table 5). Volunteer rates among the older age groups were marginally higher for men than for women as were the rates for partners with dependent children and non-family members not living alone. Men employed full-time also had a slightly higher rate of volunteering (34%) than women employed on the same basis (31%).

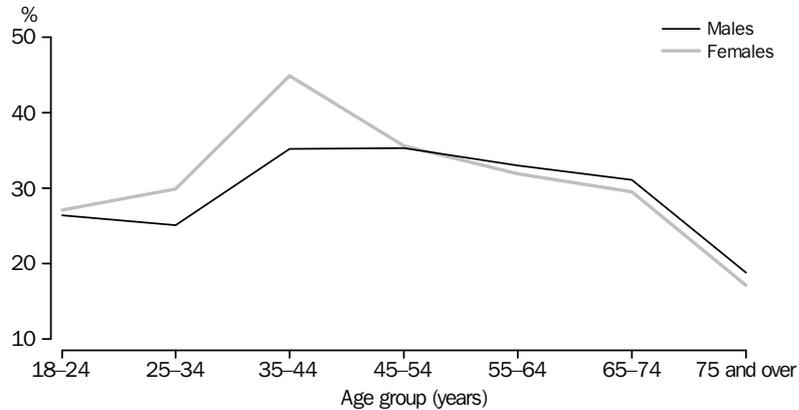
The pattern of volunteering varied with age and life stage. People aged 35–44 years reported the highest rate of volunteering (40%). At these ages people are more likely to be married with children and their higher than average volunteer rate reflects their family commitments. This is most marked for women. Thus, female partners with

SUMMARY OF FINDINGS *continued*

WHO VOLUNTEERS? *continued*

dependent children had a volunteer rate of 45% compared to 28% for female partners without dependent children. Similarly, women employed part-time had a higher volunteer rate (44%) than those employed full-time (31%) (table 2).

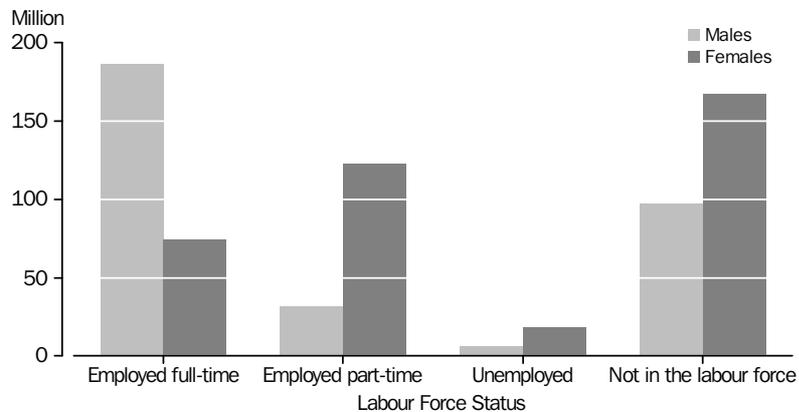
VOLUNTEER RATE: AGE



People born in Australia were more likely to undertake voluntary work than those born outside Australia, 35% and 25% respectively.

People in paid employment, either full-time or part-time, were more likely to volunteer than those who were unemployed or not in the labour force (table 2). However, in aggregate, people not in the labour force contributed slightly more hours of voluntary work (265.2 million hours a year) than people who were employed full-time (260.7 million hours a year) or part-time (154.1 million hours) (table 3). This pattern differed for males and females. Among males the largest contribution (58% of male hours) came from those employed full-time while among females the largest contribution (44% of female hours) was made by those not in the labour force. People not in the labour force also had the highest median weekly hours of voluntary work (2.1) while those employed full-time had the lowest (1.0) (table 4).

ANNUAL HOURS OF VOLUNTARY WORK: LABOUR FORCE STATUS



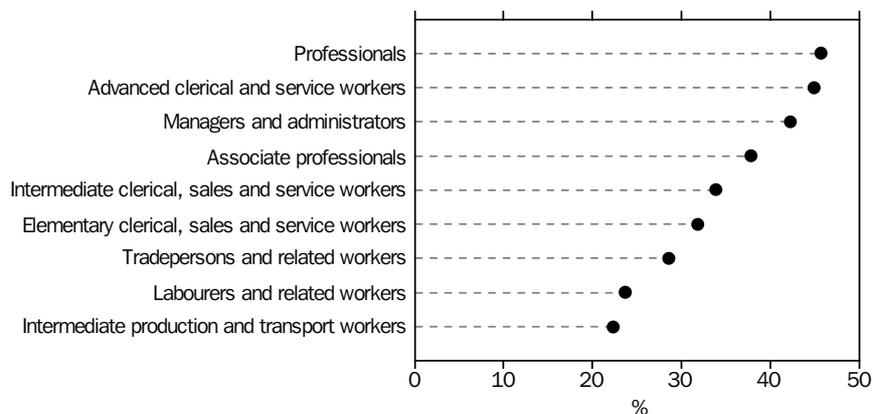
RELATIONSHIP WITH PAID EMPLOYMENT

For employed people the volunteer rate varied considerably between occupational groupings. Professionals had the highest participation rate (46%), closely followed by advanced clerical, sales and services workers (45%), and managers and administrators

SUMMARY OF FINDINGS *continued*

RELATIONSHIP WITH PAID EMPLOYMENT *continued* (42%). Intermediate production and transport workers had the lowest rate (22%) (table 6).

VOLUNTEER RATE: OCCUPATION



The nature of people's voluntary work was closely related to their type of paid employment. Managers and administrators were more likely than other occupational groups to do management and committee work (64% compared to 45% for volunteers overall), professionals were more likely to teach (65% compared to 44%) and tradespersons were much more likely to undertake repairs, maintenance or gardening activities (47% compared to 25%) (table 22).

The industry in which a person was employed was also related to their type of volunteer involvement. The following industries and types of organisations showed a strong association (table 16):

- health and community services industries and volunteers in health organisations (14% of volunteers from the industry compared to 8% of all volunteers);
- education industries and education, training and youth development organisations (45% compared to 28%).

VOLUNTEER INVOLVEMENTS

Almost two-thirds of volunteers (65%) worked for one organisation only (table 9) and a further 31% worked for two or three. There was a slight variation by age with younger people more likely than others to work for only one organisation and the middle age group (45–54 years) more likely to work for three or more organisations.

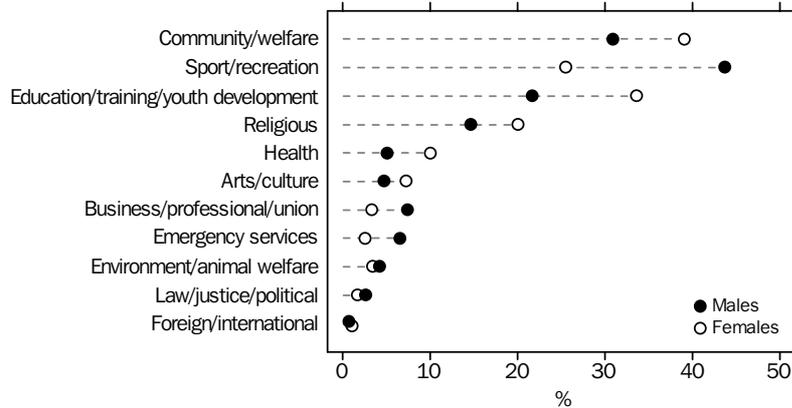
Two types of organisations together claimed almost half of all volunteer hours; community/welfare (26%) and sport/recreation (21%) (table 19). Together with religious (17%) and education/training/youth development (14%) types of organisations, they accounted for almost 80% of all volunteer hours. These four categories were also the largest in terms of the number of volunteer involvements (table 14).

Male volunteers were most likely to be involved in sport/recreation organisations. For females, community/welfare organisations involved the largest number (table 14). Although there were slightly more female than male volunteers overall, there were many more male involvements than female in the fields of sport/recreation, business/professional/union, and emergency services (table 14).

SUMMARY OF FINDINGS *continued*

VOLUNTEER INVOLVEMENTS *continued*

VOLUNTEER INVOLVEMENT RATE: TYPE OF ORGANISATION

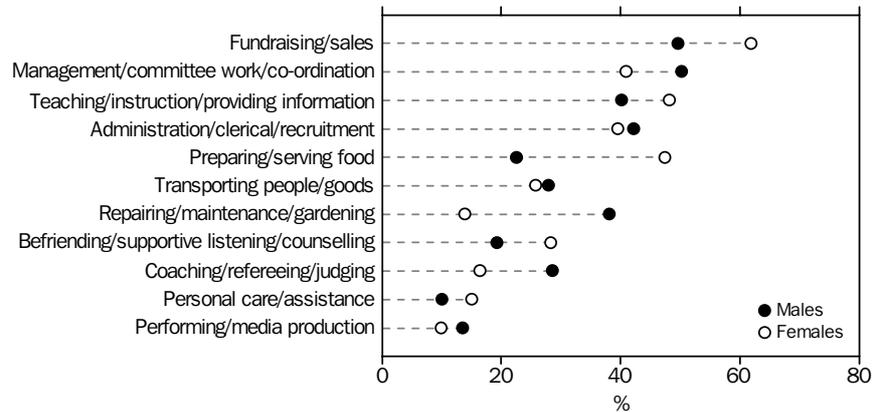


TYPES OF VOLUNTARY ACTIVITIES

As is the case for people in paid employment, volunteers perform a range of different tasks when undertaking voluntary work. The activities most frequently reported by volunteers were fundraising (56%), management (45%), teaching (44%) and administration (41%) (table 21).

The sex segregation observed among some occupations for paid work is also evident in voluntary work activities. For example, female volunteers were much more likely than male volunteers to be preparing and serving food (47% compared to 23%) whereas men were more likely than women to be involved in such activities as repairs, maintenance and gardening (38% compared to 14%), and coaching and refereeing (29% compared to 16%).

VOLUNTEER ACTIVITY RATE: TYPE OF ACTIVITY



HOURS WORKED

Because most volunteers contributed relatively few hours, while a minority worked for a large number of hours, the arithmetic mean is a misleading measure of hours worked by the average volunteer. The median is a more appropriate measure for purposes of comparison.

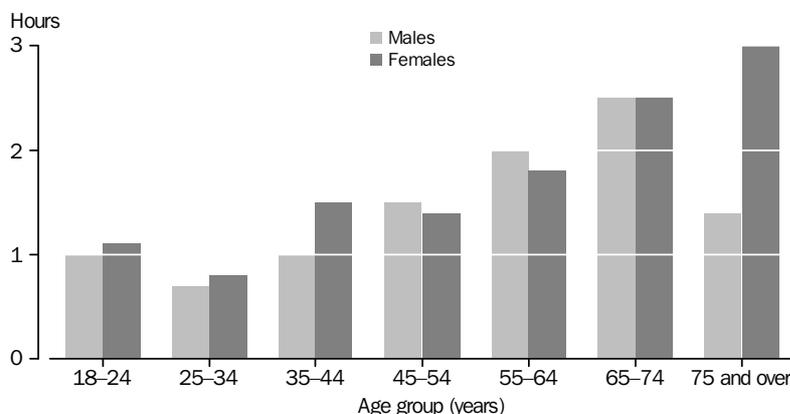
The median hours of voluntary work per week was 1.4 or about 72 hours per year. This was greater for women than men (74 hours compared to 64 hours). Although the number of volunteers was highest in the age group 35–44 years, median hours of voluntary work tended to increase steadily with age, up to the 65–74 years age group

SUMMARY OF FINDINGS *continued*

HOURS WORKED *continued*

where the median hours were 2.5 per week (table 4). This correlates with the decrease in family and paid work commitments with advancing age.

MEDIAN WEEKLY HOURS OF VOLUNTARY WORK: AGE



Just over a quarter (28%) of all volunteers spent less than 20 hours per year on voluntary work. Around 13% of volunteers contributed 140–299 hours and a further 8% contributed 300 hours or more per year. Median hours spent working for religious organisations were the highest of all the types of organisations (60 hours per year) (table 20).

Median hours per year worked by females were considerably greater than those worked by males in health (45 hours compared to 32 hours), education/training/youth development (40 hours compared to 28 hours), and religious (72 hours compared to 52 hours) organisations.

ONGOING COMMITMENT

In total there were almost 6.5 million involvements in voluntary work. Over a quarter (28%) of these occurred at least once a week (table 10). Regular (weekly) voluntary work accounted for 73% of all voluntary hours worked indicating a substantial commitment of time, skill and effort on the part of volunteers (table 18). In addition, 40% of volunteers had been working for their current types of organisations for at least six years and around 25% for more than 10 years (table 17). However, for many volunteers their first experience of volunteering had occurred earlier, with 48% having first volunteered more than 10 years ago (table 7).

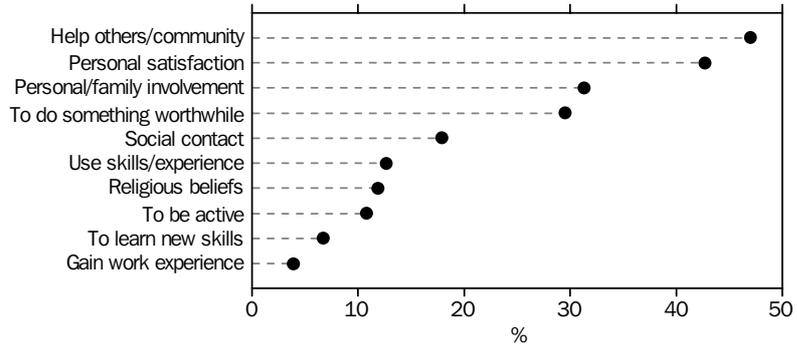
REASONS FOR BEING A VOLUNTEER

Voluntary work provides benefits to the community. This was acknowledged as a current reason for volunteering by 47% of volunteers. However, volunteers also identified benefits to themselves with 43% reporting personal satisfaction. For the 18–24 years age group volunteering was also seen as a way to learn new skills and to gain work experience (13% and 17% respectively) (table 11).

SUMMARY OF FINDINGS *continued*

REASONS FOR BEING A VOLUNTEER *continued*

PROPORTION OF VOLUNTEERS: CURRENT REASONS FOR BEING A VOLUNTEER(a)



(a) Volunteers may give more than one reason. Therefore figures for individual categories will not add to 100%.

VOLUNTEER RECRUITMENT

Over half of those who first became involved in voluntary work in the last 10 years were either asked to volunteer by someone (32%) or they knew someone involved (29%). Volunteers were rarely recruited through the media; only 4% became involved in volunteering in response to a media report or an advertisement (table 8).

SYDNEY 2000 OLYMPIC AND PARALYMPIC VOLUNTEERS

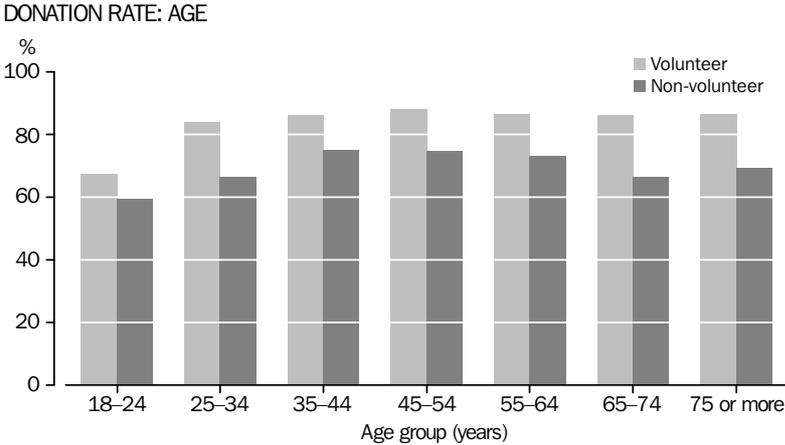
Voluntary work for the Sydney 2000 Olympic and Paralympic Games has been explicitly excluded from the survey estimates (see Explanatory Notes). However, data provided by the Sydney Organising Committee of the Olympic Games (SOCOG) show that there were around 47,500 Olympic volunteers, the majority from NSW. As for non-Olympic volunteers, there were slightly more women than men but the age profile was slightly younger. Around 40% of Olympic volunteers were aged less than 35 years compared to 29% of volunteers generally.

DONATIONS

Personal donations of money to organisations were made by 10,270,700 people aged 18 years and over in the 12 months prior to interview. This represents 74% of the equivalent population. People who were volunteers donated at a higher rate than non-volunteers (84% compared to 70%) and females, whether volunteers or not, donated at a higher rate than males (table 23). Among volunteers, the peak age group for making monetary donations was 45–54 years (88%) but the donation rate was above 85% for all age groups over 25–34 years. Among non-volunteers the pattern was slightly different with the peak donation group being 35–44 years (75%) and the donation rate declining to below 70% thereafter.

SUMMARY OF FINDINGS *continued*

DONATIONS *continued*



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VOLUNTEERS, Selected characteristics

	1995			2000		
	Males	Females	Persons	Males	Females	Persons
	'000	'000	'000	'000	'000	'000
Age group (years)						
18-24	180.6	196.0	376.6	247.5	245.7	493.3
25-34	260.3	311.4	571.7	350.5	423.5	774.1
35-44	404.1	458.9	863.0	503.0	654.2	1 157.3
45-54	331.6	283.3	614.9	448.4	449.1	897.5
55-64	176.0	180.4	356.4	280.1	265.4	545.5
65-74	133.3	175.9	309.2	184.7	196.7	381.4
75 and over	36.5	61.2	97.7	66.6	80.0	146.7
Total	1 522.3	1 667.1	3 189.4	2 080.9	2 314.6	4 395.6
Birthplace						
Born in Australia	1 225.9	1 363.1	2 589.0	1 577.1	1 813.8	3 390.9
Born outside Australia	296.4	304.0	600.4	503.8	500.8	1 004.7
Total	1 522.3	1 667.1	3 189.4	2 080.9	2 314.6	4 395.6
Relationship in household						
Family member						
Husband wife or partner						
With dependent children	607.5	709.3	1 316.8	771.1	955.3	1 726.4
Without dependent children	484.2	446.9	931.2	696.7	626.5	1 323.2
Total(a)	1 091.7	1 156.2	2 247.9	1 528.5	1 596.2	3 124.7
Lone parent	32.4	113.8	146.2	*47.3	194.3	241.6
Dependent student	26.8	38.6	65.4	*38.8	90.6	129.3
Non-dependent child	92.7	49.6	142.3	149.8	95.4	245.3
Other family member	15.8	26.3	42.1	*18.6	*21.9	*40.5
Total family member	1 259.5	1 384.6	2 644.0	1 783.0	1 998.4	3 781.4
Non-family member						
Lone person	113.8	149.5	263.4	172.2	246.5	418.7
Not living alone	91.2	76.1	167.3	125.8	69.7	195.5
Total non-family member	205.1	225.6	430.7	297.9	316.2	614.2
Total(b)	1 522.3	1 667.1	3 189.4	2 080.9	2 314.6	4 395.6
Labour force status						
Employed full-time	1 036.7	388.6	1 425.3	1 422.0	615.9	2 037.9
Employed part-time	162.2	538.6	700.7	214.7	841.0	1 055.7
Unemployed	54.6	57.6	112.2	60.4	86.3	146.6
Not in the labour force	268.8	682.3	951.1	383.9	771.5	1 155.4
Total	1 522.3	1 667.1	3 189.4	2 080.9	2 314.6	4 395.6

* estimate has a relative standard error of between 25% and 50% and should be used with caution

(a) 2000 data include couples in multifamily households.

(b) 1995 data include 114,700 people for whom relationship could not be determined.

VOLUNTEER RATE, Selected characteristics

	1995			2000		
	Males	Females	Persons	Males	Females	Persons
	%	%	%	%	%	%
Age group (years)						
18-24	15.7	17.6	16.6	26.4	27.1	26.8
25-34	18.7	22.1	20.4	25.1	29.9	27.5
35-44	29.9	33.5	31.7	35.2	44.9	40.1
45-54	29.5	26.0	27.7	35.3	35.6	35.4
55-64	23.4	24.3	23.8	33.0	31.9	32.5
65-74	21.5	24.3	23.0	31.1	29.5	30.3
75 and over	13.4	16.0	14.9	18.8	17.1	17.8
Total	22.9	24.4	23.6	30.5	33.0	31.8
Birthplace						
Born in Australia	25.9	26.5	26.2	33.2	35.4	34.3
Born outside Australia	15.4	18.0	16.6	24.3	26.6	25.4
Total	22.9	24.4	23.6	30.5	33.0	31.8
Relationship in household						
Family member						
Husband, wife or partner						
With dependent children	32.2	30.8	31.4	37.6	45.4	41.6
Without dependent children	22.1	21.6	21.9	29.4	27.5	28.5
Total(a)	26.8	26.5	26.6	33.7	35.4	34.5
Lone parent	21.4	19.6	20.0	30.9	33.0	32.6
Dependent student	19.1	26.6	22.9	26.5	44.0	36.8
Non-dependent child	16.7	16.6	16.6	24.3	25.8	24.9
Other family member	11.8	19.2	15.6	*12.6	*15.4	*14.0
Total family member	24.9	25.0	25.0	31.8	34.4	33.1
Non-family member						
Lone person	15.6	21.2	18.3	23.2	29.3	26.5
Not living alone	14.8	21.1	17.1	25.8	19.7	23.2
Total non-family member	15.2	21.1	17.8	24.2	26.4	25.3
Total(b)	22.9	24.4	23.6	30.5	33.0	31.8
Labour force status						
Employed full-time	25.6	21.0	24.1	33.9	30.5	32.8
Employed part-time	29.2	32.6	31.7	31.3	44.4	40.9
Unemployed	13.3	22.3	16.8	21.1	33.6	27.0
Not in the labour force	16.4	22.2	20.2	23.0	27.2	25.6
Total	22.9	24.4	23.6	30.5	33.0	31.8

* estimate has a relative standard error of between 25% and 50% and should be used with caution

(a) 2000 data include couples in multifamily households.

(b) 1995 data include 114,700 people for whom relationship could not be determined.

ANNUAL HOURS OF VOLUNTARY WORK, Selected characteristics

	1995			2000		
	Males	Females	Persons	Males	Females	Persons
	m.	m.	m.	m.	m.	m.
Age group (years)						
18-24	25.9	25.0	51.0	31.1	29.4	60.5
25-34	35.0	38.2	73.2	38.2	46.3	84.5
35-44	59.7	63.3	123.0	58.9	89.7	148.5
45-54	53.6	47.1	100.7	71.5	77.7	149.2
55-64	34.8	39.4	74.2	62.4	77.0	139.3
65-74	27.8	41.8	69.6	44.5	45.5	90.1
75 and over	8.0	12.0	20.1	14.7	17.3	32.0
Total	244.8	266.9	511.7	321.3	382.8	704.1
Birthplace						
Born in Australia	198.7	213.2	411.9	244.8	315.8	560.6
Born outside Australia	46.1	53.7	99.8	76.5	67.0	143.5
Total	244.8	266.9	511.7	321.3	382.8	704.1
Relationship in household						
Family member						
Husband, wife or partner						
With dependent children	85.4	89.0	174.4	98.7	127.2	225.9
Without dependent children	86.2	82.5	168.6	123.0	129.1	252.1
Total(a)	171.6	171.5	343.0	232.9	256.9	489.8
Lone parent	5.5	17.7	23.2	*7.7	41.3	49.0
Dependent student	2.9	4.6	7.5	*5.8	*12.4	18.2
Non-dependent child	14.9	7.4	22.2	*14.5	*9.8	24.3
Other family member	1.6	3.8	5.4	*3.4	**1.3	*4.7
Total family member	196.4	204.9	401.3	264.2	321.6	585.9
Non-family member						
Lone person	18.5	32.6	51.1	33.6	49.7	83.3
Not living alone	19.2	16.4	35.6	23.4	*11.5	34.9
Total non-family member	37.7	49.0	86.7	57.0	61.2	118.2
Total(b)	244.8	266.9	511.7	321.3	382.8	704.1
Labour force status						
Employed full-time	144.7	51.4	196.1	186.2	74.5	260.7
Employed part-time	28.6	69.6	98.2	31.4	122.7	154.1
Unemployed	11.6	8.8	20.4	*5.9	18.2	24.1
Not in the labour force	59.9	137.1	197.1	97.7	167.5	265.2
Total	244.8	266.9	511.7	321.3	382.8	704.1

* estimate has a relative standard error of between 25% and 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) 2000 data include couples in multifamily households.

(b) 1995 data include 114,700 people for whom relationship could not be determined.

MEDIAN WEEKLY HOURS OF VOLUNTARY WORK, Selected characteristics

	1995			2000		
	Males	Females	Persons	Males	Females	Persons
	no.	no.	no.	no.	no.	no.
Age group (years)						
18-24	1.2	1.2	1.2	1.0	1.1	1.1
25-34	1.0	1.0	1.0	0.7	0.9	0.8
35-44	1.4	1.5	1.5	1.0	1.5	1.4
45-54	1.5	1.4	1.5	1.5	1.4	1.5
55-64	1.9	1.9	1.9	1.9	1.8	1.9
65-74	2.0	2.2	2.1	2.5	2.5	2.5
75 and over	2.0	1.9	1.9	*1.4	*2.9	2.3
Total	1.4	1.4	1.4	1.2	1.4	1.4
Birthplace						
Born in Australia	1.5	1.5	1.5	1.3	1.5	1.4
Born outside Australia	1.2	1.3	1.3	1.2	1.2	1.2
Total	1.4	1.4	1.4	1.2	1.4	1.4
Relationship in household						
Family member						
Husband, wife or partner						
With dependent children	1.3	1.2	1.3	1.0	1.4	1.3
Without dependent children	1.6	1.5	1.6	1.8	1.4	1.5
Total(a)	1.5	1.4	1.4	1.4	1.4	1.4
Lone parent	1.4	1.4	1.4	**1.2	2.0	1.7
Dependent student	1.2	1.1	1.2	**1.4	1.2	1.3
Non-dependent child	1.7	1.4	1.6	*0.8	*1.0	*0.9
Other family member	0.9	1.5	1.2	**1.5	**0.3	**1.1
Total family member	1.5	1.4	1.4	1.3	1.4	1.4
Non-family member						
Lone person	1.2	2.0	1.5	1.5	2.0	1.7
Not living alone	1.2	1.1	1.2	*1.1	*1.2	1.1
Total non-family member	1.2	1.5	1.4	1.2	1.8	1.4
Total(b)	1.4	1.4	1.4	1.2	1.4	1.4
Labour force status						
Employed full-time	1.3	1.2	1.3	1.1	1.0	1.0
Employed part-time	1.6	1.2	1.3	1.2	1.4	1.4
Unemployed	1.5	1.4	1.4	*1.2	*1.5	1.4
Not in the labour force	1.9	1.6	1.7	2.4	2.0	2.1
Total	1.4	1.4	1.4	1.2	1.4	1.4

* estimate has a relative standard error of between 25% and 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) 2000 data include couples in multifamily households.

(b) 1995 data include 114,700 people for whom relationship could not be determined.

STATE AND TERRITORY SUMMARY

	NSW	Vic.	Qld	SA	WA	Tas.	NT	ACT	Aust.
VOLUNTEERS ('000)									
Males									
Metropolitan(a)	334.2	373.3	163.5	134.8	143.5	23.7	10.3	39.6	1 222.9
Ex-Metropolitan(b)	300.7	190.0	193.9	62.2	72.9	32.8	5.5	—	858.0
<i>Total</i>	635.0	563.3	357.4	197.0	216.3	56.5	15.8	39.6	2 080.9
Females									
Metropolitan(a)	413.9	374.9	195.2	158.9	139.6	20.8	9.0	41.4	1 353.7
Ex-Metropolitan(b)	334.8	215.0	231.2	63.5	72.7	38.2	5.6	—	961.0
<i>Total</i>	748.7	589.9	426.4	222.4	212.3	59.1	14.6	41.4	2 314.6
Persons									
Metropolitan(a)	748.1	748.2	358.7	293.6	283.0	44.6	19.3	81.0	2 576.6
Ex-Metropolitan(b)	635.6	405.0	425.1	125.7	145.6	71.0	11.1	—	1 819.0
<i>Total</i>	1 383.7	1 153.2	783.8	419.3	428.6	115.6	30.4	81.0	4 395.6
VOLUNTEER RATE (%)									
Males									
Metropolitan(a)	22.3	29.3	28.2	33.8	29.0	35.0	32.7	36.2	27.5
Ex-Metropolitan(b)	35.7	42.1	29.4	43.7	43.4	33.6	31.3	—	36.1
<i>Total</i>	27.1	32.7	28.8	36.4	32.6	34.1	32.2	36.2	30.5
Females									
Metropolitan(a)	27.0	28.5	32.2	37.6	27.4	28.3	30.3	36.3	29.4
Ex-Metropolitan(b)	39.4	45.5	34.8	45.2	45.8	37.8	32.7	—	40.0
<i>Total</i>	31.4	33.0	33.6	39.5	31.8	33.8	31.2	36.3	33.0
Persons									
Metropolitan(a)	24.7	28.9	30.2	35.8	28.2	31.5	31.6	36.2	28.4
Ex-Metropolitan(b)	37.6	43.8	32.1	44.5	44.6	35.7	32.0	—	38.1
<i>Total</i>	29.3	32.8	31.2	38.0	32.2	34.0	31.7	36.2	31.8
ANNUAL HOURS OF VOLUNTARY WORK (M.)									
Males									
Metropolitan(a)	47.3	57.7	22.1	27.5	21.6	3.5	1.4	5.9	187.0
Ex-Metropolitan(b)	43.1	33.8	31.6	10.9	8.1	5.7	1.2	—	134.3
<i>Total</i>	90.3	91.5	53.7	38.4	29.7	9.1	2.6	5.9	321.3
Females									
Metropolitan(a)	53.6	57.6	31.7	30.7	26.8	4.4	0.8	6.2	211.6
Ex-Metropolitan(b)	60.8	47.9	30.8	11.3	14.2	5.2	0.9	—	171.2
<i>Total</i>	114.3	105.4	62.5	41.9	41.0	9.6	1.8	6.2	382.8
Persons									
Metropolitan(a)	100.8	115.2	53.7	58.2	48.4	7.8	2.3	12.1	398.6
Ex-Metropolitan(b)	103.8	81.7	62.5	22.2	22.3	10.9	2.1	—	305.5
<i>Total</i>	204.7	196.9	116.2	80.4	70.8	18.7	4.4	12.1	704.1

— nil or rounded to zero (including null cells)

(a) Refers to Capital City Statistical Divisions and all of the Australian Capital Territory.

(b) Balance of States/Territories.

	NSW	Vic.	Qld	SA	WA	Tas.	NT	ACT	Aust.
MEDIAN WEEKLY HOURS OF VOLUNTARY WORK (NO.)									
Males									
Metropolitan(a)	1.2	1.1	1.0	1.8	1.3	1.1	1.5	1.1	1.2
Ex-Metropolitan(b)	1.0	2.0	1.4	1.0	1.0	1.7	2.4	—	1.4
<i>Total</i>	1.1	1.5	1.2	1.5	1.2	1.4	1.6	1.1	1.2
Females									
Metropolitan(a)	1.4	1.2	1.3	1.5	1.9	1.9	0.7	1.3	1.4
Ex-Metropolitan(b)	1.4	1.8	1.2	1.7	1.7	1.2	2.3	—	1.5
<i>Total</i>	1.4	1.5	1.2	1.6	1.8	1.5	1.2	1.3	1.4
Persons									
Metropolitan(a)	1.3	1.2	1.2	1.6	1.5	1.5	1.1	1.2	1.3
Ex-Metropolitan(b)	1.3	1.9	1.2	1.5	1.2	1.5	2.3	—	1.4
<i>Total</i>	1.3	1.5	1.2	1.6	1.4	1.5	1.5	1.2	1.4

— nil or rounded to zero (including null cells)

(a) Refers to Capital City Statistical Divisions and all of the Australian Capital Territory.

(b) Balance of States/Territories.

VOLUNTEERS, Occupation

	VOLUNTEERS			VOLUNTEER RATE . . .			ANNUAL HOURS OF VOLUNTARY WORK . .		
	Males	Females	Persons	Males	Females	Persons	Males	Females	Persons
	'000	'000	'000	%	%	%	m.	m.	m.
Managers and administrators	236.8	81.6	318.4	42.1	42.9	42.3	34.4	*8.6	43.0
Professionals	380.6	383.1	763.7	44.3	47.2	45.7	50.6	52.4	103.0
Associate professionals	233.9	132.3	366.1	40.4	33.9	37.8	33.1	16.0	49.0
Tradepersons and related workers	318.2	*40.0	358.2	28.6	28.2	28.6	34.9	*4.5	39.4
Advanced clerical and service workers	*45.1	189.0	234.2	42.2	45.5	44.9	*3.4	21.5	24.9
Intermediate clerical, sales & service workers	108.9	341.1	450.0	28.6	36.0	33.9	17.9	54.4	72.2
Intermediate production & transport workers	118.2	*22.4	140.6	21.6	*27.3	22.3	18.9	*2.2	21.1
Elementary clerical, sales & service workers	87.2	178.8	266.0	29.7	32.9	31.8	*7.5	23.1	30.6
Labourers and related workers	107.8	88.6	196.4	24.6	22.7	23.7	17.0	*14.5	31.5
<i>Total employed</i>	1 636.7	1 456.9	3 093.6	33.5	37.2	35.2	217.7	197.1	414.8
Not employed	444.2	857.8	1 302.0	22.7	27.7	25.8	103.6	185.7	289.3
Total	2 080.9	2 314.6	4 395.6	30.5	33.0	31.8	321.3	382.8	704.1

* estimate has a relative standard error of between 25% and 50% and should be used with caution

VOLUNTEERS, Length of time since first volunteered

	<i>Males</i>	<i>Females</i>	<i>Persons</i>	<i>Persons</i>
	%	%	%	'000
.....				
AGED 18-34 YEARS				
Less than 1 year	17.1	16.2	16.6	210.6
1-5 years	41.4	44.0	42.7	541.7
6-10 years	18.2	20.5	19.4	245.9
More than 10 years	23.4	19.3	21.2	269.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>1 267.3</i>
.....				
AGED 35-64 YEARS				
Less than 1 year	4.1	6.1	5.2	134.4
1-5 years	22.5	25.7	24.2	629.7
6-10 years	14.2	14.3	14.2	369.9
More than 10 years	59.2	53.9	56.4	1 466.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>2 600.2</i>
.....				
AGED 65 YEARS AND OVER				
Less than 1 year	**1.8	**2.6	*2.2	*11.7
1-5 years	17.0	*14.4	15.7	82.6
6-10 years	*4.1	*10.8	*7.6	*40.1
More than 10 years	77.1	72.2	74.5	393.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>528.0</i>
.....				
TOTAL				
Less than 1 year	7.6	8.6	8.1	356.8
1-5 years	27.3	29.7	28.5	1 254.1
6-10 years	14.1	15.6	14.9	655.9
More than 10 years	51.1	46.1	48.4	2 128.8
Total	100.0	100.0	100.0	4 395.6

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** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

* estimate has a relative standard error of between 25% and 50% and should be used with caution

8

VOLUNTEER FOR 10 YEARS OR LESS, How first became involved in voluntary work

	Males	Females	Persons	Persons
	%	%	%	'000
Knew someone involved	29.4	27.9	28.6	648.0
Someone asked me	30.7	32.5	31.7	717.6
Self involvement in organisation	22.9	21.1	21.9	496.0
Saw ad/report in media	*2.9	4.9	4.0	90.9
Found out about it myself	8.0	8.6	8.4	189.3
Other	6.1	5.0	5.5	124.9
Total	100.0	100.0	100.0	2 266.7

* estimate has a relative standard error of between 25% and 50% and should be used with caution

9

VOLUNTEERS, Number of organisations volunteered for

	AGE GROUP (YEARS)							Total	Total
	18-24	25-34	35-44	45-54	55-64	65-74	75 and over		
	%	%	%	%	%	%	%	%	'000
One	74.2	72.7	59.9	60.2	63.2	68.1	66.6	65.2	2 865.1
Two	21.2	19.0	24.8	22.7	22.1	18.2	*22.2	21.9	964.3
Three	*3.8	7.0	10.4	12.1	10.9	*7.8	*9.1	9.2	405.5
Four or more	**0.7	**1.2	4.9	*4.9	*3.8	*5.8	**2.1	3.7	160.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	4 395.6

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** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

10

VOLUNTEER INVOLVEMENTS, Frequency of voluntary work

ANNUAL HOURS OF VOLUNTARY WORK

	Less than 20 hours	20-39 hours	40-79 hours	80-139 hours	140-299 hours	300 hours or more	Total	Total involvements(a)
	%	%	%	%	%	%	%	'000
At least once a week	5.0	6.5	19.6	22.9	25.5	20.5	100.0	2 384.3
At least once a fortnight	8.1	18.2	36.4	22.1	13.0	*2.2	100.0	765.0
At least once a month	20.8	35.3	25.8	10.5	5.7	*1.9	100.0	1 285.5
Several times a year	62.3	22.8	10.0	3.2	*1.4	**0.4	100.0	1 288.1
Less regularly	77.9	10.8	5.1	*3.4	*2.0	**0.6	100.0	759.8
Total	28.4	17.4	19.2	14.2	12.5	8.3	100.0	6 482.8

* estimate has a relative standard error of between 25% and 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Volunteers may work for a number of the same or different types of organisations. Therefore total involvements are greater than total volunteers.

11

VOLUNTEERS, Current reasons for being a volunteer

AGE GROUP (YEARS)

	18-24	25-34	35-44	45-54	55-64	65 and over	Total
	%	%	%	%	%	%	%
Personal/family involvement	16.4	37.7	48.8	28.7	19.6	13.7	31.3
Personal satisfaction	40.0	38.3	37.9	46.8	46.6	50.9	42.7
Social contact	13.2	14.6	16.7	18.9	18.5	27.5	17.9
Religious beliefs	9.9	8.9	9.3	12.4	17.2	17.2	11.9
To be active	12.3	8.6	9.1	9.2	11.2	19.1	10.8
To learn new skills	13.4	7.9	5.8	7.1	*4.2	*2.5	6.7
To do something worthwhile	21.2	28.7	27.9	31.4	33.2	35.1	29.5
Help others/community	39.7	42.6	43.6	51.0	53.2	54.2	47.0
Gain work experience	17.0	*3.5	*3.1	*1.6	**1.9	**0.1	3.9
Use skills/experience	13.2	14.0	11.8	12.8	14.5	9.8	12.7
Other	9.5	13.1	13.4	16.3	9.4	*8.7	12.5
Total(a)	100.0						

* estimate has a relative standard error of between 25% and 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Volunteers may give more than one reason. Therefore figures for individual categories will not add to 100%.

LABOUR FORCE STATUS

	<i>Employed full-time</i>	<i>Employed part-time</i>	<i>Unemployed</i>	<i>Not in the labour force</i>	<i>Total</i>
	%	%	%	%	%
Personal/family involvement	30.5	39.1	27.6	26.0	31.3
Personal satisfaction	40.9	41.5	42.1	46.8	42.7
Social contact	15.0	16.9	*19.1	23.7	17.9
Religious beliefs	10.7	12.3	*7.8	14.0	11.9
To be active	7.6	10.8	*17.4	15.7	10.8
To learn new skills	6.6	7.2	*11.3	5.8	6.7
To do something worthwhile	27.6	29.2	29.8	33.3	29.5
Help others/community	46.4	45.3	45.5	49.7	47.0
Gain work experience	3.2	5.0	*11.8	*3.2	3.9
Use skills/experience	13.4	13.5	*8.0	11.2	12.7
Other	15.2	11.0	*12.0	9.0	12.5
Total(a)	100.0	100.0	100.0	100.0	100.0

* estimate has a relative standard error of between 25% and 50% and should be used with caution

(a) Volunteers may give more than one reason. Therefore figures for individual categories will not add to 100%.

VOLUNTEERS WHO INCURRED EXPENSES, Type of expense

	<i>Reimbursement available</i>	<i>Reimbursement not available</i>	<i>Total</i>	<i>Proportion of all volunteers</i>
	'000	'000	'000	%
Phone calls	350.4	1 476.5	1 826.8	41.6
Postage	251.2	496.4	747.6	17.0
Uniform	*36.6	168.9	205.5	4.7
Travel costs	269.7	1 696.1	1 965.8	44.7
Meals	90.1	485.3	575.4	13.1
Training	58.2	281.8	340.0	7.7
Other	62.8	179.1	241.9	5.5
Total(a)	665.1	1 948.8	2 613.9	59.5

* estimate has a relative standard error of between 25% and 50% and should be used with caution

(a) Volunteers may incur a number of different expenses. Therefore figures for individual categories will not add to total.

AGE GROUP (YEARS)

	18-24	25-34	35-44	45-54	55-64	65 and over	Total
	%	%	%	%	%	%	%
MALES							
Community/welfare	14.7	20.2	27.3	25.6	53.3	53.3	30.9
Sport/recreation	56.3	48.7	48.5	48.4	29.2	22.8	43.7
Education/training/youth development	17.6	20.3	30.0	26.5	15.0	*10.2	21.7
Religious	*10.5	12.4	10.9	16.8	16.8	23.9	14.7
Health	*5.9	*6.0	*3.3	*4.1	*6.8	*6.7	5.1
Total(a)	100.0						
FEMALES							
Community/welfare	27.9	26.6	28.1	43.4	52.5	74.2	39.1
Sport/recreation	23.6	28.3	37.2	23.9	14.4	*8.5	25.5
Education/training/youth development	16.1	42.9	59.1	28.5	12.2	*3.6	33.6
Religious	20.4	14.9	15.7	22.7	29.0	25.6	20.1
Health	*6.9	10.3	6.0	11.4	14.4	15.8	10.1
Total(a)	100.0						
PERSONS							
Community/welfare	21.3	23.7	27.7	34.5	52.9	64.3	35.2
Sport/recreation	40.0	37.5	42.1	36.1	22.0	15.3	34.1
Education/training/youth development	16.8	32.7	46.4	27.5	13.7	6.7	28.0
Religious	15.4	13.8	13.6	19.7	22.7	24.8	17.6
Health	*6.4	8.3	4.8	7.8	10.5	11.4	7.7
Total(a)	100.0						

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(a) Includes all other types of organisations. Volunteers may work for more than one of the same or different types of organisations. Therefore figures for individual categories will not add to 100%.

VOLUNTEER INVOLVEMENT RATE, Type of organisation

	<i>Metropolitan(a)</i>	<i>Ex-Metropolitan(b)</i>	<i>Total</i>
	%	%	%
Arts/culture	6.3	5.9	6.1
Business/professional/union	5.3	5.3	5.3
Community/welfare	30.4	42.0	35.2
Education/training/youth development	30.5	24.5	28.0
Emergency services	1.8	8.3	4.5
Environmental/animal welfare	3.6	4.1	3.8
Foreign/international	*1.1	*0.8	1.0
Health	7.5	8.0	7.7
Law/justice/political	2.7	*1.4	2.2
Religious	19.5	14.8	17.6
Sport/recreation	30.6	39.2	34.1
Other	2.1	*1.8	2.0
Total(c)	100.0	100.0	100.0

* estimate has a relative standard error of between 25% and 50% and should be used with caution

(a) Refers to Capital City Statistical Divisions and all of the Australian Capital Territory.

(b) Balance of States/Territories.

(c) A volunteer can work for a number of the same or different types of organisations. Therefore, figures for individual categories will not add to 100%.

TYPE OF ORGANISATION

	Community/ welfare	Sport/ recreation	Education/ training/ youth development	Religious	Health	Total(a)	Total
	%	%	%	%	%	%	'000
Manufacturing	20.3	51.6	26.4	14.7	*5.7	100.0	244.0
Construction	17.1	57.3	23.4	23.5	**2.6	100.0	179.7
Retail trade	26.7	44.1	25.6	13.0	*4.8	100.0	434.0
Accommodation, cafes & restaurants	41.6	36.5	*22.9	**6.5	*10.5	100.0	103.9
Transport & storage	31.8	54.7	*18.2	*13.7	*5.6	100.0	143.3
Finance & insurance	34.1	38.8	34.9	*12.2	**3.9	100.0	95.6
Property & business services	26.2	31.8	33.7	18.5	*7.8	100.0	358.9
Government administration & defence	25.4	38.5	18.8	*12.2	*9.5	100.0	159.2
Education	33.7	35.0	45.2	25.2	*4.1	100.0	414.4
Health & community services	35.0	29.8	31.1	19.2	14.4	100.0	392.4
Cultural & recreation services	*22.7	45.3	39.1	**1.7	**3.8	100.0	90.2
Personal & other services	27.8	23.4	43.2	*20.2	**2.0	100.0	110.5
Other industries	30.0	49.6	26.5	14.8	*3.5	100.0	367.5
<i>Total employed</i>	28.8	40.7	30.4	16.7	6.4	100.0	3 093.6
Not employed	50.4	18.4	22.2	19.7	10.9	100.0	1 302.0
Total(b)	35.2	34.1	28.0	17.6	7.7	100.0	4 395.6

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** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Includes all other types of organisations. Volunteers may work for more than one of the same or different types of organisations. Therefore figures for individual categories will not add to 100%.

(b) Includes: Mining, Agriculture, forestry, fishing, Wholesale trade, and Electricity, gas and water supply.

LENGTH OF TIME SINCE
FIRST VOLUNTEERED FOR
ORGANISATION

	Less than 1 year	1-5 years	6-10 years	More than 10 years	Total	Total involvements(a)
	%	%	%	%	%	'000
Arts/culture	17.2	50.8	12.8	19.2	100.0	269.2
Business/professional/union	19.5	39.8	15.5	25.2	100.0	233.9
Community/welfare	15.8	41.9	14.8	27.5	100.0	1 546.7
Education/training/youth development	18.6	49.4	19.3	12.6	100.0	1 230.5
Emergency services	*14.5	34.8	15.8	35.0	100.0	197.0
Environmental/animal welfare	27.1	49.0	*11.6	*12.2	100.0	168.1
Foreign/international	**10.7	61.2	**1.1	*27.1	100.0	43.5
Health	24.8	44.7	14.4	16.1	100.0	339.1
Law/justice/political	*21.4	32.5	*17.8	28.3	100.0	95.5
Religious	8.1	31.9	15.0	44.9	100.0	772.0
Sport/recreation	12.1	49.3	15.3	23.4	100.0	1 500.1
Other	*13.2	40.2	*23.5	*23.0	100.0	87.2
Total	15.5	44.2	15.7	24.6	100.0	6 482.8

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** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Volunteers may work for a number of the same or different types of organisations. Therefore total involvements are greater than total volunteers.

ANNUAL HOURS OF VOLUNTARY WORK, Selected types of organisations

FREQUENCY OF
VOLUNTARY WORK . .

	At least once a week	At least once a month	Less regularly	Total	Total(a)
	%	%	%	%	m.
Community/welfare	70.0	24.6	*5.4	100.0	181.1
Sport/recreation	74.7	18.3	*7.0	100.0	147.7
Education/training/youth development	67.4	24.5	*8.2	100.0	99.8
Religious	87.0	10.6	*2.3	100.0	117.5
Health	70.5	*17.5	*12.0	100.0	37.0
Total(b)	72.9	20.3	6.9	100.0	697.6

* estimate has a relative standard error of between 25% and 50% and should be used with caution

(a) Only includes hours worked for up to three organisations.

(b) Includes all other types of organisations.

ANNUAL HOURS OF VOLUNTARY WORK, Type of organisation

	Males	Females	Persons
	m.	m.	m.
Arts/culture	*9.2	24.4	33.6
Business/professional/union	*14.1	*3.9	18.1
Community/welfare	80.5	100.7	181.1
Education/training/youth development	30.7	69.0	99.8
Emergency services	18.1	*4.4	22.5
Environmental/animal welfare	*4.4	*4.4	*8.8
Foreign/international	*1.8	**1.3	*3.1
Health	*12.7	24.3	37.0
Law/justice/political	*4.8	*3.4	*8.2
Religious	45.0	72.5	117.5
Sport/recreation	91.9	55.8	147.7
Other	*4.5	15.6	20.1
Total(a)	317.8	379.8	697.6

* estimate has a relative standard error of between 25% and 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Only includes hours worked for up to three organisations.

ANNUAL HOURS OF VOLUNTARY WORK

	Less than 20 hours	20-39 hours	40-79 hours	80-139 hours	140-299 hours	300 hours or more	Total	Median annual hours(a)
	%	%	%	%	%	%	%	no.
MALES								
Community/welfare	26.8	15.7	16.2	14.5	15.6	11.1	100.0	52
Education/training/youth development	37.8	21.2	18.1	10.6	*7.1	*5.2	100.0	28
Health	32.3	*19.2	*13.9	**5.9	*22.3	*6.6	100.0	32
Religious	25.6	14.6	17.2	15.2	14.5	13.0	100.0	52
Sport/recreation	25.1	19.6	21.5	15.8	10.0	8.0	100.0	48
Total(b)	29.2	18.1	18.4	13.5	12.1	8.7	100.0	64
FEMALES								
Community/welfare	27.3	18.9	16.5	15.3	13.0	9.0	100.0	48
Education/training/youth development	24.2	18.1	25.2	15.2	12.3	5.2	100.0	40
Health	31.1	13.9	18.0	*12.0	16.5	*8.4	100.0	45
Religious	25.1	12.0	15.5	16.0	16.2	15.1	100.0	72
Sport/recreation	25.9	18.5	21.0	15.8	12.5	6.2	100.0	42
Total(b)	27.7	16.7	19.9	14.8	12.9	8.0	100.0	74
PERSONS								
Community/welfare	27.1	17.5	16.4	15.0	14.1	9.9	100.0	48
Education/training/youth development	29.2	19.2	22.6	13.5	10.4	5.2	100.0	40
Health	31.5	15.6	16.7	10.1	18.3	*7.8	100.0	40
Religious	25.3	13.0	16.2	15.7	15.5	14.3	100.0	60
Sport/recreation	25.4	19.2	21.3	15.8	11.0	7.3	100.0	46
Total(b)	28.4	17.4	19.2	14.2	12.5	8.3	100.0	72

* estimate has a relative standard error of between 25% and 50% and should be used with caution

** estimate has a relative standard error greater than 50% and is considered too unreliable for general use

(a) Only includes hours worked for up to three organisations.

(b) Includes all other types of organisations.

	AGE GROUP (YEARS)						Total
	18-24	25-34	35-44	45-54	55-64	65 and over	
	%	%	%	%	%	%	
MALES							
Administration/clerical/recruitment	32.7	32.7	37.3	50.6	49.8	51.3	42.2
Befriending/supportive listening/counselling	26.3	15.3	13.0	17.9	23.8	28.0	19.3
Coaching/refereeing/judging	38.8	32.8	34.9	34.4	13.0	*6.2	28.5
Fundraising/sales	39.4	46.7	52.5	59.3	50.5	39.5	49.6
Management/committee work/co-ordination	33.7	39.0	51.6	62.9	54.3	53.1	50.3
Performing/media production	*11.6	13.6	*6.8	8.6	*7.8	14.8	10.0
Personal care/assistance	17.9	14.5	10.5	11.8	16.1	14.3	13.5
Preparing food/serving food	23.2	18.4	25.2	25.1	18.4	23.0	22.6
Repairing/maintenance/gardening	35.2	35.0	43.3	40.0	42.2	26.9	38.1
Teaching/instruction/providing information	45.3	39.1	41.2	43.7	40.3	28.6	40.2
Transporting people/goods	23.4	23.2	26.0	33.6	33.6	26.3	27.9
Other	*10.7	13.7	10.7	10.4	17.4	13.0	12.3
Total(a)	100.0	100.0	100.0	100.0	100.0	100.0	100.0
FEMALES							
Administration/clerical/recruitment	27.0	39.7	44.6	41.4	47.5	27.6	39.5
Befriending/supportive listening/counselling	27.8	23.1	27.3	26.3	34.9	35.8	28.3
Coaching/refereeing/judging	16.1	17.1	26.1	13.4	*7.9	*5.4	16.4
Fundraising/sales	45.9	56.4	75.7	60.1	53.2	63.2	61.9
Management/committee work/co-ordination	19.3	36.4	56.2	42.6	43.3	26.0	40.9
Performing/media production	19.2	10.5	6.3	11.7	*10.8	*5.0	9.9
Personal care/assistance	21.1	13.8	13.0	16.8	14.2	13.5	15.0
Preparing food/serving food	27.7	36.3	60.1	52.0	49.9	41.8	47.4
Repairing/maintenance/gardening	*11.0	14.0	18.8	13.5	*11.7	*7.2	13.9
Teaching/instruction/providing information	40.7	56.0	58.7	48.0	42.7	23.9	48.2
Transporting people/goods	13.6	19.4	34.1	27.3	24.7	25.3	25.8
Other	*10.0	9.5	9.4	*7.4	17.4	12.3	10.4
Total(a)	100.0	100.0	100.0	100.0	100.0	100.0	100.0
PERSONS							
Administration/clerical/recruitment	29.9	36.6	41.4	46.0	48.7	38.9	40.8
Befriending/supportive listening/counselling	27.0	19.5	21.1	22.1	29.2	32.1	24.0
Coaching/refereeing/judging	27.5	24.2	30.0	23.9	10.5	*5.8	22.1
Fundraising/sales	42.7	52.0	65.6	59.7	51.8	51.9	56.1
Management/committee work/co-ordination	26.5	37.6	54.2	52.8	49.0	38.9	45.4
Performing/media production	15.4	11.9	6.5	10.2	9.2	9.7	9.9
Personal care/assistance	19.5	14.1	11.9	14.3	15.2	13.9	14.3
Preparing food/serving food	25.5	28.2	45.0	38.5	33.7	32.9	35.7
Repairing/maintenance/gardening	23.1	23.5	29.4	26.7	27.4	16.6	25.3
Teaching/instruction/providing information	43.0	48.3	51.1	45.8	41.5	26.1	44.4
Transporting people/goods	18.5	21.1	30.6	30.4	29.3	25.8	26.8
Other	10.3	11.4	10.0	8.9	17.4	12.7	11.3
Total(a)	100.0	100.0	100.0	100.0	100.0	100.0	100.0

* estimate has a relative standard error of between 25% and 50% and should be used with caution

(a) Volunteers may participate in more than one activity for up to three organisations. Therefore figures for individual categories will not add to 100%.

OCCUPATION

	<i>Managers and administrators</i>	<i>Professionals</i>	<i>Associate professionals</i>	<i>Tradepersons and related workers</i>	<i>Advanced clerical and service workers</i>	<i>Intermediate clerical, sales & service workers</i>	<i>Intermediate production & transport workers</i>
	%	%	%	%	%	%	%
Administration/clerical/recruitment	49.2	49.4	47.9	27.6	49.9	44.1	37.6
Befriending/supportive listening/counselling	15.4	27.2	21.9	13.9	21.7	24.8	19.5
Coaching/refereeing/judging	26.8	27.2	30.4	30.4	19.2	23.6	38.6
Fundraising/sales	66.3	49.1	69.0	46.6	74.2	62.3	69.5
Management/committee work/co-ordination	63.8	62.1	57.5	35.3	51.5	39.9	47.9
Performing/media production	7.3	15.1	7.7	9.2	8.1	10.6	7.9
Personal care/assistance	12.7	12.4	15.1	14.8	13.8	16.0	19.0
Preparing food/serving food	38.8	33.6	27.1	21.3	46.4	42.8	36.9
Repairing/maintenance/gardening	40.0	18.4	31.2	47.3	18.2	18.0	51.4
Teaching/instruction/providing information	33.7	65.4	46.0	32.2	43.1	50.1	35.4
Transporting people/goods	31.6	26.4	29.2	21.8	31.9	30.6	39.8
Other	14.1	10.0	6.7	11.2	12.3	10.2	10.9
Total(a)	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) Volunteers may participate in more than one activity for up to three organisations.
Therefore figures for individual categories will not add to 100%.

OCCUPATION *cont.* . .

	<i>Elementary clerical, sales & service workers</i>	<i>Labourers and related workers</i>	<i>Total employed</i>	<i>Not employed</i>	<i>Total</i>	<i>Total(a)</i>
	%	%	%	%	%	'000
Administration/clerical/recruitment	33.3	33.8	43.0	35.5	40.8	1 793.3
Befriending/supportive listening/counselling	20.2	16.9	21.4	30.1	24.0	1 055.5
Coaching/refereeing/judging	23.9	19.7	26.5	11.6	22.1	972.5
Fundraising/sales	53.3	56.7	58.5	50.3	56.1	2 465.0
Management/committee work/co-ordination	24.9	40.8	49.4	35.9	45.4	1 994.8
Performing/media production	11.8	7.8	10.5	8.7	9.9	436.2
Personal care/assistance	14.3	20.6	14.6	13.5	14.3	628.1
Preparing food/serving food	34.4	37.4	34.7	37.9	35.7	1 567.5
Repairing/maintenance/gardening	22.7	34.4	28.3	18.3	25.3	1 113.7
Teaching/instruction/providing information	37.6	36.5	46.5	39.5	44.4	1 953.0
Transporting people/goods	15.1	18.1	26.9	26.6	26.8	1 178.2
Other	10.0	13.1	10.6	12.9	11.3	496.2
Total(b)	100.0	100.0	100.0	100.0	100.0	15 654.0

- (a) Volunteers may participate in more than one activity for up to three organisations. Therefore total activities are greater than total involvements and total volunteers.
- (b) Volunteers may participate in more than one activity for up to three organisations. Therefore figures for individual categories will not add to 100%.

	DONORS			DONATION RATE		
	<i>Males</i>	<i>Females</i>	<i>Persons</i>	<i>Males</i>	<i>Females</i>	<i>Persons</i>
	'000	'000	'000	'000	'000	'000
VOLUNTEER						
18-24	156.2	177.3	333.5	63.1	72.2	67.6
25-34	290.4	358.7	649.1	82.9	84.7	83.9
35-44	420.1	576.5	996.6	83.5	88.1	86.1
45-54	394.9	397.1	792.0	88.1	88.4	88.2
55-64	239.8	232.1	472.0	85.6	87.5	86.5
65-74	159.9	168.7	328.6	86.6	85.8	86.2
75 and over	57.9	69.2	127.2	86.9	86.5	86.7
Total	1 719.3	1 979.7	3 698.9	82.6	85.5	84.2
NON-VOLUNTEER						
18-24	370.0	436.2	806.3	53.7	66.0	59.7
25-34	641.2	716.5	1 357.7	61.2	72.2	66.5
35-44	686.4	613.2	1 299.6	74.1	76.4	75.1
45-54	581.2	643.2	1 224.4	70.7	79.1	74.9
55-64	413.4	416.3	829.7	72.8	73.3	73.1
65-74	268.4	318.2	586.5	65.5	67.8	66.7
75 and over	204.4	263.1	467.5	71.1	67.8	69.2
Total	3 165.0	3 406.8	6 571.8	66.6	72.6	69.6
TOTAL						
18-24	526.2	613.5	1 139.7	56.2	67.7	61.8
25-34	931.6	1 075.2	2 006.8	66.6	75.9	71.3
35-44	1 106.5	1 189.8	2 296.2	77.4	81.7	79.5
45-54	976.2	1 040.2	2 016.4	76.8	82.4	79.6
55-64	653.3	648.4	1 301.7	77.1	77.8	77.4
65-74	428.3	486.8	915.1	72.1	73.1	72.6
75 and over	262.3	332.3	594.6	74.1	71.0	72.3
Total	4 884.3	5 386.4	10 270.7	71.5	76.9	74.2

EXPLANATORY NOTES

INTRODUCTION

1 This publication contains results from the Survey of Voluntary Work conducted throughout Australia in 2000 using the Population Survey Monitor (PSM), a quarterly household-based collection. The major aim of the survey was to collect data on rates of participation in voluntary work, characteristics of people who volunteer, the types of organisations they work for, and the activities they undertake. Information on whether people made monetary donations to organisations was also collected.

SCOPE AND COVERAGE

2 All usual residents in private dwellings are included in the PSM. The survey covers rural and urban areas across all States and Territories of Australia, except sparsely settled and Indigenous areas, which account for approximately 85,000 persons aged 18 years and over. The exclusion of these persons will have only a minor impact on any aggregate estimates that are produced for individual States and Territories, with the exception of the Northern Territory where such persons account for approximately 19% of the population. All persons living in non-private dwellings are excluded.

SAMPLE DESIGN

3 For each quarterly survey, multi-stage area sampling techniques were used to select a sample of private dwellings. In each dwelling, one adult (aged 18 years or over) member was then randomly selected for interview. The Survey of Voluntary Work was conducted in each of the four quarters of 2000 and information was obtained from 12,900 persons. This corresponds to a response rate of 88%.

DATA COLLECTION

4 Information was obtained by personal interviews conducted by trained ABS interviewers who have extensive experience in conducting household surveys.

5 The willing cooperation of selected households is sought. Measures taken to encourage cooperation and maximise response include:

- advice to selected households by letter, accompanied by an information brochure explaining that their dwelling has been selected for the survey, the purposes of the survey, its official nature and the confidentiality of the information collected;
- call-backs and follow-up to ensure that every effort is made to contact the occupants of each selected dwelling and to conduct the survey in those dwellings.

DATA INTERPRETATION

6 A previous Survey of Voluntary Work was conducted in June 1995 as a supplementary topic to the Monthly Population Survey (MPS). The two survey methodologies differ and results from the 1995 survey have been recalculated to achieve greater comparability (see Technical Note 2: Reprocessing of 1995 Data).

7 Volunteers may work for more than one organisation and may undertake more than one type of activity for each organisation. During the interview, volunteers were asked to provide information on their work in the previous 12 months for up to three organisations. If they had worked for more than three organisations, questions about the types of organisations and activities undertaken were restricted to the three organisations for which they had worked the most hours. In tables showing type of organisation, a volunteer may therefore be counted up to three times. For example, if a volunteer worked for two sport/recreation organisations and one community/welfare organisation, that volunteer would be counted twice under sport/recreation and once under community/welfare. In tables showing type of voluntary activity, a volunteer may be counted multiple times through undertaking several types of activity for one organisation, one type of activity for up to three organisations or several activities for up to three organisations.

EXPLANATORY NOTES *continued*

DATA INTERPRETATION

continued

8 The survey provided an estimate of 4.4 million volunteers. In aggregate they had 6.5 million involvements with organisations, undertook 15.7 million activities and contributed 704.1 million hours of voluntary work. Where volunteer involvement or activity rates are shown in tables, the denominator used is total volunteers.

SYDNEY 2000 OLYMPIC VOLUNTEERS

9 During the survey development phase it was recognised that the expected large volunteer work force for the Sydney Olympic and Paralympic Games could impact on the survey results and affect comparability with the 1995 results. Any voluntary work for the Sydney Organising Committee of the Olympic Games or for the Olympic Road Transport Authority has been excluded from the survey estimates.

RELATED PUBLICATIONS

10 Other ABS publications which may be of interest include:
How Australians Use Their Time, 1997 (Cat. no. 4153.0)
Unpaid Work and the Australian Economy, 1997 (Cat. no. 5240.0)
Involvement in Sport, Australia, 1997 (Cat. no. 6285.0)
Work in Selected Culture/Leisure Activities, Australia, 1998–99
(Cat. no. 6281.0))

APPENDIX ADDITIONAL DATA

DO YOU NEED ADDITIONAL DATA?

In addition to the statistics provided in this publication, the ABS can produce upon request customised tables presenting any of the following information included in the survey. Inquiries should be made to the contact person shown on the front cover of this publication. Information collected in the survey included:

POPULATION CHARACTERISTICS

- Age
- Sex
- Marital status
- Relationship in household
- State/Territory of residence
- Metropolitan/Ex-metropolitan
- Country of birth
- Year of arrival
- Main language spoken at home
- Educational attainment
- Income
- Labour force status
- Occupation
- Industry
- Whether donated money to organisations

VOLUNTEER CHARACTERISTICS

- Length of time since first became a volunteer
- How first became involved in voluntary work (for persons who first volunteered 10 years ago or less)
- Current reasons for volunteering
- Number of organisations volunteered for
- Total hours worked for all organisations
- Whether incurred expenses and whether reimbursement available

ORGANISATIONS FOR WHICH A VOLUNTEER WORKED

- Type of organisations
- Length of time since first volunteered for organisation
- Regularity of voluntary work
- Group(s) assisted (for community/welfare, education/training/youth development, sport/recreation, and health organisations only)
- All activities
- Main activities

TECHNICAL NOTE 1 DATA RELIABILITY

ESTIMATION PROCEDURE

1 Estimates obtained from the survey were derived using a complex ratio estimation procedure which ensures that the survey estimates conform to an independently estimated distribution of the total population by age, sex and area, rather than to the age-sex-area distribution within the sample itself. The estimation procedure is designed to adjust estimates in such a way as to reduce any non-response bias by adjusting the weights of person records in each age-sex-area cell to compensate for under-enumeration in that cell.

2 Expansion factors or weights are inserted into each person's record to enable the data provided by these persons to be expanded to provide estimates relating to the whole population within the scope of the survey.

RELIABILITY OF ESTIMATES

3 Estimates in this publication are subject to non-sampling and sampling errors.

Non-sampling error

4 Non-sampling error may arise as a result of errors in the reporting, recording or processing of the data and can occur even if there is a complete enumeration of the population. This type of error can be introduced through inadequacies in the questionnaire, non-response, inaccurate reporting by respondents, errors in the application of survey procedures, incorrect recording of answers, and errors in data entry and processing.

5 It is difficult to measure the size of non-sampling errors and the extent of such errors could vary considerably in significance from survey to survey and from question to question. However, every effort is made in the design of the survey and development of survey procedures to minimise the effect of these errors.

Sampling error

6 Sampling error is the error which occurs by chance because the data were obtained from a sample, not the entire population.

STANDARD ERROR OF ESTIMATES

7 One measure of the variability of estimates which occurs as a result of sampling is the *standard error* (SE). This measures the extent to which an estimate might have varied by chance because only a sample of the population was included. There are about two chances in three (67%) that a survey estimate is within one standard error of the figure that would have been obtained if all persons had been included, and about 19 chances in 20 (95%) that it is within two standard errors. That is, there are 19 chances in 20 that the true estimate is in the range:

$$x - 2SE(x) \text{ to } x + 2SE(x), \text{ where } x \text{ is the estimate}$$

8 The SE of an estimate may be obtained from the tables below.

RELATIVE STANDARD ERRORS

9 The SE can also be expressed as a percentage of the estimate and this is known as the *relative standard error* (RSE). In general, the size of the SE increases as the size of the estimate increases. Conversely, the RSE decreases as the size of the estimate increases. Very small estimates are thus subject to such high RSEs that their value for most practical purposes is unreliable.

10 The RSE is determined by dividing the SE of an estimate $SE(x)$ by the estimate x and expressing it as a percentage. That is:

$$RSE(x) = SE(x) \times (100/x)$$

11 Proportions and percentages formed from the ratio of two estimates are also subject to sampling error. The size of the error depends on the accuracy of both the numerator and the denominator. A formula to approximate the RSE of a proportion is given below. This formula is only valid when x is a subset of y .

TECHNICAL NOTE 1 DATA RELIABILITY *continued*

RELATIVE STANDARD ERRORS

continued

$$RSE(x/y) = \sqrt{[RSE(x)]^2 - [RSE(y)]^2}$$

12 In the tables in this publication, only estimates with RSEs of 25% or less are considered reliable for most purposes. Estimates with RSEs greater than 25% but less than or equal to 50% are preceded by an asterisk (eg *3.4) to indicate they are subject to high SEs and should be used with caution. Estimates with RSEs of greater than 50% are preceded by a double asterisk (eg **0.3) and are considered too unreliable for general use. They should only be used to aggregate with other estimates to provide derived estimates with RSEs of 25% or less.

13 The following tables provide standard errors and relative standard errors for estimates of persons. Standard errors for estimates of hours are available on request.

STANDARD ERRORS FOR ESTIMATES OF PERSONS

Estimate ('000's)	NSW	Vic.	Qld	SA	WA	Tas.	NT	ACT	Aust.
	no.	no.	no.	no.	no.	no.	no.	no.	no.
5	4 600	4 500	3 600	2 500	2 800	1 400	1 000	1 200	3 400
10	6 800	6 500	5 400	3 700	3 900	2 000	1 300	1 600	5 100
20	9 800	9 300	7 800	5 200	5 600	2 800	1 600	2 200	7 700
50	15 300	14 300	12 100	7 700	8 500	4 000	2 200	3 200	12 500
100	20 800	19 400	16 200	10 100	11 500	5 200	2 600	4 100	17 500
200	27 400	25 700	21 100	12 600	15 300	6 600	3 100	5 100	23 800
500	37 800	35 900	28 400	16 200	21 600	8 700	—	—	34 300
800	43 800	42 000	32 500	17 900	25 500	—	—	—	40 500
1 000	46 700	45 100	34 400	18 700	27 500	—	—	—	43 700
1 500	52 100	51 000	37 900	20 100	31 400	—	—	—	49 800
2 000	56 000	55 300	40 400	20 900	34 400	—	—	—	54 200
5 000	68 300	70 000	47 500	—	—	—	—	—	69 200

— nil or rounded to zero (including null cells)

RELATIVE STANDARD ERRORS FOR ESTIMATES OF PERSONS

Estimate ('000's)	NSW	Vic.	Qld	SA	WA	Tas.	NT	ACT	Aust.
	%	%	%	%	%	%	%	%	%
5	91.1	89.1	72.7	50.3	55.0	28.8	19.1	23.7	67.1
10	67.8	65.0	54.1	36.8	39.4	20.1	12.6	16.4	51.5
20	49.1	46.4	39.0	25.9	27.8	13.8	8.1	11.1	38.4
50	30.7	28.7	24.1	15.5	17.0	8.0	4.3	6.4	25.0
100	20.8	19.4	16.2	10.1	11.5	5.2	2.6	4.1	17.5
200	13.7	12.8	10.5	6.3	7.6	3.3	1.5	2.5	11.9
500	7.6	7.2	5.7	3.2	4.3	1.7	—	—	6.9
800	5.5	5.3	4.1	2.2	3.2	—	—	—	5.1
1 000	4.7	4.5	3.4	1.9	2.8	—	—	—	4.4
1 500	3.5	3.4	2.5	1.3	2.1	—	—	—	3.3
2 000	2.8	2.8	2.0	1.0	1.7	—	—	—	2.7
5 000	1.4	1.4	1.0	—	—	—	—	—	1.4

— nil or rounded to zero (including null cells)

TECHNICAL NOTE 2 REPROCESSING OF 1995 DATA

INTRODUCTION

1 The 1995 Survey of Voluntary Work was conducted as a supplementary topic to the Monthly Population Survey (MPS). Trained interviewers visited each randomly selected household and interviewed a responsible adult member of that household. This person was asked to answer questions on their own behalf and for all other household members who satisfied the scope and coverage inclusion criteria. The lead-in to the supplementary topic on voluntary work required the respondent to identify any household member who had done any unpaid voluntary work in the previous 12 months. A personal interview with all persons so identified was then arranged.

2 The 2000 Survey of Voluntary Work was conducted as part of the Population Survey Monitor (PSM). Like the MPS, the PSM relies on trained interviewers visiting randomly selected households. However, in the PSM, one member of the household is randomly selected for personal interview.

3 As the first results of the 2000 Survey of Voluntary Work became available there appeared to be a very large and unexpected increase in the volunteer rate, from 19% of the population aged 15 years and over in 1995 to around 30% of the population aged 18 years and over in 2000. Excluding the 15–17 year olds from the 1995 data had little effect, increasing the volunteer rate to 19.4%. The discrepancy triggered an investigation of the effect of the changed methodology.

OUTCOMES

4 Despite the difference in the volunteer rate, results of both surveys in terms of the characteristics of volunteers and non-volunteers were similar. This suggested the possibility of some form of systematic undercount of volunteers in 1995, or an overcount in 2000. Based on results from the International Social Science Survey/Australia (IsssA), which recorded volunteer rates of 27% in 1995 and 33% in 1999, the former proposition was deemed the more likely.

5 The search for a possible source of undercount in the 1995 survey focused on the methodology, which relied on one person in the household to identify all members of the household who undertook voluntary work. Where people had self-identified as volunteers, the volunteer rate was 27% while for those who been identified by another household member, the volunteer rate was 5.5%; a ratio of about 5:1. This large discrepancy suggests that, in general, people are unaware of the volunteer activities of other household members. The ratio varied between different age groups and relationships, being lowest for the 35–44 years age group and for parents with dependants, and highest for the 18–24 years age group and relatives other than partners or children. This variation accords with the premise that people are more likely to know about the activities of others if they have a close personal relationship.

6 A decision to reprocess the 1995 survey, using only those records where a full personal interview was conducted, was taken in the belief that this would make the results of the two surveys more closely comparable. However, the resulting sample is no longer strictly random. It is not possible to say with certainty that the sample is unbiased but the reprocessed data are likely to contain less bias than the original.

REPROCESSING

7 Using only records where a full personal interview was obtained reduced the sample size from 54,500 to 34,300, with a corresponding increase in standard errors. Standard errors for the reprocessed estimates presented in this publication are available on request.

8 The sample records were reweighted by adjusting the initial selection weights to take into account the fact that only responses from people who provided a full personal interview were being used. A calibration process was

TECHNICAL NOTE 2 REPROCESSING OF 1995 DATA *continued*

REPROCESSING *continued*

then used to weight the data up to known population totals at the following levels: state, part of state (metropolitan/ex-metropolitan), sex, 10-year age groups and labour force status, along with some cross-classifications of these categories. The calibration process ensured that the reweighted data would be representative of the population for the variables that were used in the calibration. Any differences in volunteer characteristics between people who identified themselves as volunteers and those identified by another household member will thus be adjusted for if such differences were due to differences in the calibration variables. However, there may be differences which were not accounted for by the calibration. The reprocessed estimates should therefore be used with some caution.

COMPARISON OF 1995 ORIGINAL AND REPROCESSED ESTIMATES

9 Overall, reprocessing resulted in an increase in the number of volunteers aged 15 years and over, from 2.6 million to 3.3 million, in the volunteer rate from 19.0% to 23.9%, and in the number of hours from 434 million to 521 million.

NUMBER OF VOLUNTEERS, Original and reprocessed—1995

	MALES			FEMALES			PERSONS		
	<i>Original</i>	<i>Repro- cessed</i>	<i>SE(a)</i>	<i>Original</i>	<i>Repro- cessed</i>	<i>SE(a)</i>	<i>Original</i>	<i>Repro- cessed</i>	<i>SE(a)</i>
	'000	'000	'000	'000	'000	'000	'000	'000	'000
Age group (years)									
15–24	127.8	246.3	12.9	171.1	262.0	16.6	298.9	508.3	21.2
25–34	188.7	260.3	13.5	267.8	311.4	10.5	456.5	571.7	18.2
35–44	320.9	404.1	16.3	423.2	458.9	9.8	744.0	863.0	17.5
45–54	236.6	331.6	13.6	261.9	283.3	9.9	498.6	614.9	18.8
55–64	129.0	176.0	9.4	164.2	180.4	7.3	293.2	356.4	10.6
65 and over	140.0	169.8	9.6	208.4	237.1	8.8	348.3	406.8	15.4
Labour force status									
Employed full-time	769.1	1 041.0	28.5	365.6	391.5	13.2	1 134.7	1 432.5	32.3
Employed part-time	107.3	183.5	10.1	462.5	571.6	17.4	569.8	755.2	20.2
Unemployed	46.1	59.6	6.0	58.7	64.8	6.4	104.8	124.4	8.9
Not in the labour force	220.3	303.9	10.8	609.9	705.2	17.1	830.2	1 009.1	23.5
Total	1 142.9	1 588.0	33.8	1 496.6	1 733.1	30.8	2 639.5	3 321.1	51.8

(a) Applies to reprocessed estimates only.

TECHNICAL NOTE 2 REPROCESSING OF 1995 DATA *continued*

VOLUNTEER RATE, Original and reprocessed—1995

	MALES			FEMALES			PERSONS		
	<i>Original</i>	<i>Repro- cessed</i>	<i>SE(a)</i>	<i>Original</i>	<i>Repro- cessed</i>	<i>SE(a)</i>	<i>Original</i>	<i>Repro- cessed</i>	<i>SE(a)</i>
	%	%	no.	%	%	no.	%	%	no.
Age group (years)									
15–24	9.4	18.2	1.0	13.0	20.0	1.3	11.2	19.1	0.8
25–34	13.6	18.7	1.0	19.0	22.1	0.7	16.3	20.4	0.6
35–44	23.8	29.9	1.2	30.9	33.5	0.7	27.4	31.7	0.6
45–54	21.0	29.5	1.2	24.0	26.0	0.9	22.5	27.7	0.8
55–64	17.1	23.4	1.2	22.1	24.3	1.0	19.6	23.8	0.7
65 and over	15.7	19.0	1.1	18.9	21.5	0.8	17.4	20.4	0.8
Labour force status									
Employed full-time	18.4	25.5	0.7	17.9	21.0	0.7	18.3	24.1	0.6
Employed part-time	20.7	30.0	1.4	29.6	33.0	1.0	27.4	32.2	0.8
Unemployed	10.5	13.5	1.4	20.8	23.0	2.3	14.5	17.2	1.2
Not in the labour force	12.7	17.5	0.6	19.3	22.4	0.5	17.0	20.7	0.5
Total	16.7	23.1	0.5	21.3	24.6	0.4	19.0	23.9	0.4

(a) Applies to reprocessed estimates only.

ANNUAL HOURS OF VOLUNTARY WORK, Original and reprocessed—1995

	MALES			FEMALES			PERSONS		
	<i>Original</i>	<i>Repro- cessed</i>	<i>SE(a)</i>	<i>Original</i>	<i>Repro- cessed</i>	<i>SE(a)</i>	<i>Original</i>	<i>Repro- cessed</i>	<i>SE(a)</i>
	m.	m.	m.	m.	m.	m.	m.	m.	m.
Age group (years)									
15–24	16.3	31.1	3.5	18.6	29.3	3.2	34.9	60.4	5.0
25–34	26.4	35.0	3.8	35.2	38.2	2.5	61.6	73.2	4.9
35–44	47.6	59.7	4.1	61.0	63.3	3.1	108.7	123.0	5.1
45–54	40.7	53.6	3.5	46.9	47.1	2.7	87.6	100.7	4.9
55–64	26.8	34.8	3.7	36.6	39.4	4.0	63.4	74.2	5.5
65 and over	29.8	35.8	3.7	47.9	53.9	3.5	77.7	89.7	5.5
Labour force status									
Employed full-time	108.3	145.3	6.7	50.3	51.7	3.1	158.6	197.0	7.6
Employed part-time	18.3	30.1	3.4	62.7	71.4	3.9	81.0	101.6	6.0
Unemployed	11.7	11.9	2.2	8.9	9.3	1.4	20.6	21.2	2.4
Not in the labour force	49.3	62.6	5.7	124.4	138.8	6.7	173.7	201.4	9.9
Total	187.6	249.9	9.5	246.3	271.2	8.7	433.9	521.2	14.8

(a) Applies to reprocessed estimates only.

GLOSSARY

Age	The age of persons on their last birthday.
Current reasons for being a volunteer	Current reasons for being a volunteer were recorded for each volunteer. These do not necessarily relate to any specific organisation or reference period.
Dependent children	All family members under 15 years of age and dependent students.
Dependent student	In couple or one parent families, sons or daughters aged 15–19 years attending school or aged 15–24 years attending a tertiary educational institution full-time, except those classified as husbands, wives or lone parents.
Donations	A voluntary transfer of funds made in the preceding 12 months by a person, on an individual not a business basis. The donor should not have received any benefit in return. Excludes purchases of goods and raffle tickets but includes door-knocks and sponsoring walkathons etc.
Donation rate	For any group, the donation rate is the number of people in that group who made donations expressed as a percentage of the total population in the same group.
Expenses	Volunteers were asked for any expenses related to their voluntary work in the last 12 months. They were also asked whether reimbursement was available for expenses they had, irrespective of whether the volunteer chose to accept this reimbursement or not. Reimbursement could be either full or partial.
How first became involved in voluntary work	This item relates to the practical means by which the respondent first became involved in voluntary work, as opposed to their motivation. It was only collected for those who first became involved in voluntary work 10 years ago or less.
Length of time since first volunteered	This item refers to the length of time since the respondent first commenced voluntary work of any kind for any organisation, even a one-off activity such as participating in a door-knock. Voluntary work done overseas is excluded.
Median hours of voluntary work	For any group of volunteers, the median hours of voluntary work is the number of hours such that half the volunteers in the group worked less than that number, and half worked more than that number.
Metropolitan/Ex-metropolitan	Metropolitan refers to the capital city statistical divisions and all of the Australian Capital Territory. Ex-metropolitan is the balance of the State/Territory.
Organisation or group	An organisation or group is any body with a formal structure. It may be as large as a national charity or as small as a local book club. Purely ad hoc, informal and temporary gatherings of people do not constitute an organisation.
Type of organisation	<p>Each organisation or group for which a volunteer worked, up to a maximum of three organisations, was coded to one of the categories below. When a volunteer worked for more than three organisations in the preceding 12 months, the type of organisation was collected only for the three organisations for which the volunteer worked the most hours. The volunteer may have worked for more than one organisation of the same type and therefore may be counted up to three times in the same type of organisation.</p> <p>Some categories include multiple descriptions (e.g. Law/justice/political). However, an organisation did not need to fall into all of these descriptions to be coded to the corresponding category. If an organisation fell into more than one category, it was coded according to the primary focus of the organisation.</p> <p>If the organisation was a subsidiary of a larger body, the organisational group was based on the subsidiary group, not the umbrella organisation. Subsidiary organisations have their own management committee and exist as a separate organisation or entity. For example, a church netball club is a separate entity from the church.</p> <p>The categories are:</p>

GLOSSARY *continued*

Type of organisation *continued*

Arts/culture

This category refers to the production of the arts i.e. providing a service for others. Examples of arts/culture organisations include libraries, museums and galleries, historical associations, festivals. Small hobby and interest groups associated with craft, art and literature would be included under recreation, as they are primarily for the enjoyment/consumption of members and not for providing a service.

Business/professional/union

Organisations promoting, regulating and safeguarding business, professional and labour interests, including industry standards.

Community/welfare

Organisations and institutions providing human and social services to the general community and specific target population groups. Included are organisations whose work is for the wider social benefit of the general community without the provision of direct services, such as Apex and Rotary. Other organisations included cover those giving material assistance, personal care and advice, such as Lifeline, the Smith Family, Brotherhood of St. Lawrence, Legacy, Royal Blind Societies, Wesley Mission, Meals on Wheels. Further examples include ethnic welfare groups, marriage guidance, information and referral services, community transport, neighbourhood centres, accommodation referral and advice, homes and shelters.

Education/training/youth development

Organisations and activities administering, providing, promoting, conducting, supporting and servicing education, training and youth development.

Emergency services

Refers to those emergency services involved in search and rescue and disaster relief (not including emergency medical services). While emergency rescue may involve medical attention the overall aim is search and rescue. Similarly, while disaster relief can include a range of services (material assistance, accommodation, counselling), the broad focus of the organisation is disaster relief. Included are Red Cross Disaster Recovery Services and Salvation Army Disaster Services. First aid is included under health, not emergency services.

Environmental/animal welfare

Organisations promoting and providing services in environmental conservation, pollution control and prevention, environmental education, and health and animal protection.

Foreign/international

This refers to the focus of the organisation's activity rather than its origins. Such an organisation promotes greater inter-cultural understanding between people of different countries and historical backgrounds, may provide relief during emergencies, or promote development and welfare abroad e.g. exchange/friendship/cultural programs, development assistance associations, international disaster and relief organisations, international human rights and peace organisations.

Health

Organisations engaged in health related activities providing health care, both general and specialised services, medical research foundations and emergency health services, administration of health care services and health support services. Examples include specific health conditions support groups, hospitals

GLOSSARY *continued*

Type of organisation and nursing homes, regional health services, Alcoholics Anonymous, eating disorder groups, Family Planning Associations, Royal Flying Doctor Services.
continued

Law/justice/political

Organisations and groups that work to protect and promote civil and other rights, or advocate the social and political interests of general or special constituencies, offer legal services and promote public safety (related to the law rather than emergency services). For example, Australian Consumers Association, the Civil Justice Research Centre, peak organisations and lobby groups such as Councils of Social Service and Ethnic Communities Council.

Religious

Organisations promoting religious beliefs as their primary focus, administering religious services and rituals. Includes churches, mosques, synagogues, temples, shrines, seminaries, monasteries and religious institutions.

Sport/recreation

Organisations in general and specialised fields of sport, recreation and leisure; sports clubs and facilities; indoor and outdoor recreational facilities; racing and gambling; social, leisure and hobby clubs; zoological, botanical, recreational parks and gardens; theme and amusement parks. Included are hobby and general interest groups such as bird watchers' groups, book clubs, embroiderers' guilds, gardening clubs etc.

Other

Organisations not elsewhere classified. In some tables and graphs, some of the above organisational groups may also have been included in this category due to small numbers of responses. This is indicated by a footnote.

Type of voluntary activity Activities performed in the preceding 12 months were collected for each organisation for which a volunteer worked, up to a maximum of three organisations. Volunteers may have performed multiple activities for each organisation. When a volunteer worked for more than three organisations in the preceding 12 months, activity information was only collected for the three organisations for which the volunteer worked the most hours. The categories are:

Administration/clerical work/recruitment

Office work, typing and word processing, answering phones, filing, basic bookkeeping. Includes conducting campaigns for recruiting volunteers. Recruiting volunteers for a fundraising program was coded under this category rather than fundraising.

Befriending/supportive listening/counselling

Includes providing companionship, staffing help lines.

Coaching/judging/refereeing

Includes training sports teams, adjudicating competitions for agricultural or wine shows, public speaking contests, umpiring sporting contests.

Fundraising/sales

Includes a range of activities directed predominantly towards assisting organisations to raise money for their own programs or for those of another organisation. Examples include: door-knocking, selling buttons on button day, making or selling items on a stall or in a charity shop.

Management/committee work

Participation in management committees and functions, which involves making decisions about the direction and operation of an organisation. Examples include: sitting on a board, being an office bearer, being a member of the management

GLOSSARY *continued*

Type of voluntary activity <i>continued</i>	<p>board of a community welfare organisation, treasurer for the local church, managing a service or program, program planning.</p> <p><i>Performing/media production</i></p> <p>Includes producing newsletters, pamphlets and other printed material.</p> <p><i>Personal care/assistance</i></p> <p>Includes a wide range of activities such as: providing help with showering/bathing, dressing, eating, using the toilet and health care activities such as helping to administer medication, or dressing wounds.</p> <p><i>Preparing/serving food</i></p> <p>Includes food and drink preparation, serving meals and cleaning up. Work for Meals on Wheels was usually coded to both preparing/serving food and transporting people/goods.</p> <p><i>Repairing/maintenance/gardening</i></p> <p>Includes a wide range of activities such as: repairing household appliances, painting, making furnishings, checking the state of repair of the dwelling, providing help with lawns, clearing up grounds, rubbish removal, cleaning out garages, gutters.</p> <p><i>Teaching/instruction/providing information</i></p> <p>Includes classroom assistance given by people other than qualified teachers e.g. parents.</p> <p><i>Transporting people/goods</i></p> <p>See Preparing/serving food.</p> <p><i>Other</i></p> <p>Activities not classified elsewhere. In some tables and graphs, some of the above activities may also have been included in this category due to small numbers of responses. This is indicated by a footnote.</p>
Volunteer	<p>For the purposes of this survey, a volunteer is someone who willingly gave unpaid help, in the form of time, service or skills, through an organisation or group. The reference period was the 12 months prior to the survey.</p> <p>People who did voluntary work overseas, or whose only voluntary work was for the Sydney 2000 Olympic or Paralympic Games have been excluded from the survey estimates.</p> <p>The reimbursement of expenses in full or part (e.g. token payments) or small gifts (e.g. sports club T-shirts or caps) was not regarded as payment of salary, and people who received these were still included as voluntary workers. However, people who received payment in kind for the work they did (e.g. receiving farm produce as payment for work done on a farm, rather than cash) were not included as volunteers.</p>
Volunteer activity rate	<p>For any group, the aggregate number of activities performed for organisations by that group expressed as a percentage of total volunteers in that group.</p>
Volunteer involvements	<p>For each volunteer, the number of organisations worked for.</p>
Volunteer involvement rate	<p>For any group, the aggregate number of organisations worked for by that group expressed as a percentage of total volunteers in that group.</p>
Volunteer rate	<p>For any group, the volunteer rate is the number of volunteers in that group expressed as a percentage of the total population in the same group.</p>

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